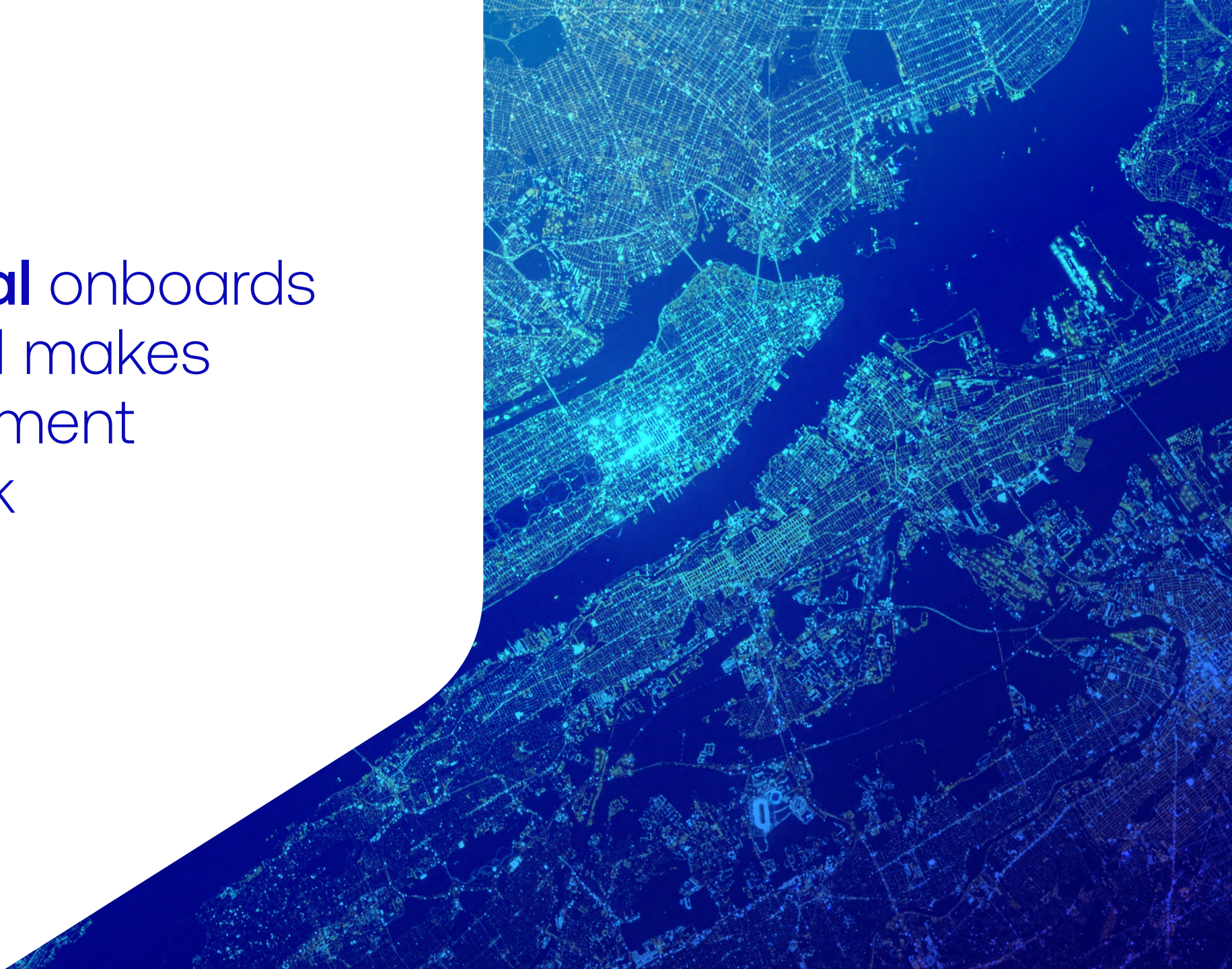


Case study

**Keywise Capital** onboards  
a new fund and makes  
investment payment  
within one week

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Vistra successfully provided the following services: onboarding KYC, issue Capital Call Notice, making investment payment – all within a tight deadline.

## Overview

**Client:** Keywise Capital

**Industry:** Asset management

**Location:** Hong Kong, China, Taiwan and Singapore

Keywise Capital is an asset management company headquartered in Hong Kong and with a research office in Beijing. It focuses primarily on companies in the Greater China markets.

## The friction

Keywise Capital had launched a new private equity fund and was seeking to make an unexpected investment within a tight timeframe. However, due to sudden changes in their investment plan, the timeline was further expedited. This required the onboarding of the fund, the request for capital contributions from both existing and new investors, and the completion of an investment payment. All of this had to be accomplished within just one week—a process that typically takes a month.

Vistra was brought on board in mid-March 2020, just as the global pandemic hit. During this time, the Vistra Hong Kong office transitioned to remote work for all colleagues.

## Our solution

Although Vistra's Hong Kong office was closed and all colleagues were working remotely, the team coordinated with the legal and compliance teams, as well as the client's bank. They worked together to clear compliance issues and prepare payment for the investment under an extremely tight deadline.

Vistra provides onboarding, KYC, and full fund administration services to this client. This includes FATCA/CRS reporting, AML officers, payment processing, and account reporting.

## The progress

- **Comprehensive Service:** Seamless collaboration by partnering with a single, trusted provider.
- **Adaptable and Responsive:** Urgent requests delivered within a week during the global pandemic, significantly faster than the typical month-long process.
- **Unified Vistra Approach:** Provided a complete suite of professional services, leveraging economies of scale for maximum efficiency and value.

1

global provider

30+

entities established in 3 months



### Services provided

Fund Onboarding

Fund Administration

KYC / AML

Capital Call Notice Issuance

FATCA/CRS Reporting

Accounting



“Thank you very much for all the efforts in the Keywise ZUIG MC Fund. **I greatly appreciate Vistra’s expertise, professionalism, and support for our fund.** We did not expect the deal to be completed with such short notice, especially with all of Vistra employees working from home as the pandemic hit. However, we are so pleased we were able to successfully complete the investment payment as planned. Thank you!”

**Clement Wong**

Chief Operating Officer, Keywise Capital

# Contact us

For more information [get in touch.](#)

[vistra.com](https://www.vistra.com) 

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## About Vistra

Here at Vistra, **our purpose is progress**. As a close ally to our clients, our role is to remove the friction that comes from the complexity of global business. We partner with companies and private capital managers along the corporate and private capital lifecycle. From HR to tax and from legal entity management to regulatory compliance, we quietly fix the operational and administrative frustrations that hamper business growth. With over 9,000 experts in more than 50 markets, we can accelerate progress, improve processes and reduce risk, wherever your ambition takes you.